



# Modernization of Local Public Services in the Republic of Moldova

## MONITORING COMMITTEE MEETING

10 August, 2017



cooperare  
germană  
DEUTSCHE ZUSAMMENARBEIT

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## MLPS: Phase 2

**Intervention Area I**  
Support in Coordination of Regional  
Development Policy

**Intervention Area II:**  
Support to Regional Development  
Councils

**PROJECT OBJECTIVE:**  
Improve the framework conditions for  
a citizen-oriented implementation of  
regional development policy in  
priority sectors of local public service  
provision

**Intervention Area III:**  
Support to Regional Development  
Agencies

**Intervention Area IV**  
Institutionalisation of Training and  
Capacity Development



## Overview of MLPS Project Indicators 30 June, 2017

<b>Project objective (Outcome):</b>			
The framework conditions for a citizen-oriented implementation of regional development policy in priority sectors of local public service provision are improved.			
<b>Project Objective Indicators (POI)</b>			
<b>Status</b>			
POI 1	POI 2	POI 3	POI 4
<b>IA 1 Objective</b>	<b>IA 2 Objective</b>	<b>IA 3 Objective</b>	<b>IA 4 Objective</b>
MRDC puts in place a coherent frame-work for the effective implementation of the national regional development policy in the priority sectors	The RDCs are enabled to coordinate the implementation of regional development strategies	Capacities of RDAs to implement regional development strategies have improved	Representatives of rayons, municipalities and local service providers benefit from demand-oriented training modules of governmental and non-governmental organizations for the modernization of local public services in the priority sectors.
<b>Intervention Area Objective Indicators (IAOI)</b>			
<b>Status</b>			
IAOI 1.1	IAOI 2.1	IAOI 3.1	IAOI 4.1
IAOI 1.2	IAOI 2.2	IAOI 3.2	IAOI 4.2
	IAOI 2.3	IAOI 3.3	

<i>Status of an indicator</i>	<i>Colour</i>
On track	Green
Minor deviation	Light Green
Major deviation	Yellow
Off track	Red
No assessment	Grey

POI - Project Objective Indicators  
IAOI - Intervention Area Objective Indicators



## Intervention Area 1: Support in Coordination of Regional Development Policy

### Success Indicator 1.1

#### National Strategy for Regional Development for the period 2016-2020

### Achievements during April – June 2017

- Action Plan for the National Strategy for Regional Development 2016-2020 was approved by the Government Decision no. 485 on 29.06.2017



## Intervention Area 1: Support in Coordination of Regional Development Policy

### Success Indicator 1.2

#### Legislative and normative documents regarding regional development

#### **Achievements during April – June 2017**

- Draft M&E frameworks for each of the 4 RDAs were developed;
- MLPS developed and the Parliamentary Commission for Public Administration, Regional Development, Environment, and Climate Change endorsed:
  - Background Paper on organisation of Public Debates regarding the implementation of the National Strategy for Regional Development and Action Plan;
  - Concept note on architecture of the National-Regional-Local strategic planning process;
- The 7<sup>th</sup> edition (January - April 2017) of the newsletter on regional development was published;



## Intervention Area 1: Support in Coordination of Regional Development Policy

### Next steps during July – September 2017

- Inter-ministerial consultation on new draft Law on Regional Development (RD) organised;
- New draft Law on Regional Development is launched for public consultations;
- Government and NCCRD endorsement on new draft Law on RD obtained;
- Results-based monitoring framework for the National Strategy for Regional Development 2016-2020 and Regional Development Strategy is in place;



## Intervention Area 1: Support in Coordination of Regional Development Policy

### Next steps during July – September 2017

- Analysis and advice on synergizing the National Fund for Regional Development, National Ecological Fund and Energy Efficiency Fund and local investment budgets is provided;
- Draft regulation of the new Ministry of Agriculture, Regional Development and Environment is developed;
- 1 communication training on social networks administration organised;
- The 8<sup>th</sup> edition of the newsletter on regional development (May – August 2017) is published.



## Intervention Area 1: Support in Coordination of Regional Development Policy

### Challenges

- Lack of certainty regarding future role/mandate of Regional Development-institutions, their relation to future combined ministries and administrative territorial reform;
  - Lack of certainty on future composition/mandate of National Coordination Council for Regional Development /MLPS Steering Committee;
  - Lack of certainty regarding National Fund for Regional Development and National Ecological Fund in the context of the current governmental reform.
- **Recommendation/decision:** IA 1 to work very close with new reorganised ministry and support the implementation of agreed reform areas of the new ministry to the governmental reform





## Intervention Area 2 : Support to Regional Development Councils

### Success Indicator 2.1

**RDCs recommendations for regional development strategies  
development process**

### **Next steps July – September 2017**

- The support for Development Region ATU Gagauzia in elaboration of sector programs in Water Supply and Sanitation and Energy Efficiency in public building is provided:
  - ToRs for experts are coordinated with stakeholders;
  - Experts are contracted;
  - Sector Working Groups created.



## Intervention Area 2: Support to Regional Development Councils

### Success Indicator 2.2

**RDC coordinates the implementation of the RDS based on RBM system**

### **Achievements during April – June 2017**

- Workshops on strengthening the capacities of Regional Development Councils members from North, Center and South Development Regions were organized to agree on modalities for support;
- Regional Sector Commission Regulations were approved by North and South Regional Development Councils;
- Regional Sector Commissions in two fields (Water Supply and Sanitation and Solid Waste Management sectors) were created by North and South Regional Development Councils;
- International and national short term expert pool to support Regional Sector Commissions and to develop toolkits for citizen engagement in the delivery of local public services has been established.



## Intervention Area 2: Support to Regional Development Councils

### Success Indicator 2.2

**RDC coordinates the implementation of the RDS based on RBM system**

### **Next steps July – September 2017**

- The decision on approval of the Regulation and establishment of Regional Sector Commissions in Centre Development Region is expected to be approved at the next Regional Development Council's meeting;
- The first Regional Sector Commission meetings are to be convened;
- An analysis of related legal framework and recommendations for its amendment to ensure payment of sitting allowances for Regional Development Council members for participation in plenary sessions and Regional Sector Commission meetings is to be carried out;
- Civil Society Organization/Consortia per each Development Region is to be contracted to improve the transparency and accountability in local planning, awareness raising and monitoring of procurement of public services projects.



## Intervention Area 2: Support to Regional Development Councils

### Additional Indicator 2.3

**Pre-final stage of developing 5 projects in WSS (3) and SWM (2) resulted from RSPs**

### **Achievements during April – June 2017**

- Local Steering Committee for Waste Management Zones 5 (Centre Region) and 8 (North Region) were organized in May 2017 and the findings of feasibility studies were presented and agreed;
- The specialized company for providing support in Environmental Impact Assessment for Waste Management Zones 5 and 8 was contracted;
- Discussions held with EIB and EBRD on modalities for piloting the implementation of Waste Management Zone 1 project from South Development Region.



## Intervention Area 2: Support to Regional Development Councils

### Additional Indicator 2.3

**Pre-final stage of developing 5 projects in WSS (3) and SWM (2) resulted from RSPs**

### **Next steps July – September 2017**

- Feasibility Studies (2) for Solid Waste Management Zones 5 and 8 are completed and handed over to beneficiaries for approval;
- The public hearing for the Environmental Impact Assessment Reports for Solid Waste Management Zones 5 and 8 are organized;
- Clarification of the Feasibility Study WSS Hincesti based on the GIZ Construction Department comments;
- The tender procedure on selection of the experts for elaboration of the database software is launched;
- Agreement on the EE in public buildings projects reserve list is reached;
- The draft Concept note on projects database is prepared and coordinated.



## Intervention Area 2: Support to Regional Development Councils

### Challenges

- Lack of motivation and, consequently, low level of involvement of the members of Regional Development Councils in regional development processes;
  - **Recommendation/decision:** MLPS to support MRDC to amend the legislation in order to ensure provision of compensations for Regional Development Council's members;
- Secretariat services for Regional Sector Commissions are required;
  - **Recommendation/decision:** MLPS to consider the financial support to RDAs in exercising the secretariat function for Regional Development Councils and Regional Sector Commissions;
- Uncertainty in the implementation of projects in Solid Waste Management sector;
  - **Recommendation/decision:** MRDC to address the issue to the Government of the Republic of Moldova and development partners;



## Intervention Area 3: Support to Regional Development Agencies

### Success Indicator 3.2

**18 projects within 12 RSPs are being implemented**

### **Achievements during April – June 2017**

- The inception workshops on modalities for implementation of public service projects to be financed by EU were organized in May 2017 with participation of beneficiaries in three Development Regions (North, Centre and South);
- The EU-GIZ Grant Agreement on development of technical design documentation for 18 projects, signed on 13/06/2017;
- 8 EE Audit Reports endorsed by GIZ HQ Construction Department;
- 8 draft EE technical design themes prepared & accepted by LPAs;
- 9 WSS draft technical design themes prepared & accepted by LPAs;
- 1 EU WSS technical design contract signed (Cahul-Lebedenco-Gavanosa).



## Intervention Area 3: Support to Regional Development Agencies

### Success Indicator 3.2

**18 projects within 12 RSPs are being implemented**

### **Next steps July – September 2017**

- One national and three regional kick off meetings carried out;
- 3 Financing Agreements signed;
- 18 MoUs and annexes (Logframes, Project Implementation Plans and Risk Matrix) prepared and signed;
- 8 EE Audit Reports endorsed by Energy Efficiency Agency;
- 8 WSS & 8 EE technical design themes approved by GIZ HQ Construction Department;
- 1 WSS technical design theme prepared (WSS Riscani re-planning);
- Expert accompaniment for technical design WSS Cahul-Lebedenco in place;
- RDA staff & local managers trained in use of implementation manual and new public procurement procedure.





## Intervention Area 3: Support to Regional Development Agencies

### **Success Indicator 3.3**

**7 pilot projects are fully implemented**

### **Achievements during April – June 2017**

#### **1. Local Planning**

- WSS Chapters of 7 LPAs from Leova rayon are completed and approved by Local Councils;

#### **2. Inter-municipal cooperation**

- On 14.04.2017, the municipal enterprise “Apa Canal Cahul” was reorganized and was registered as JSC with one to date shareholder – Cahul city Local Council;
- On 27.06.2017, 4 LPAs (Pelenei, Alexandru Ioan Cuza, Lebedenco and Gavanoasa) adhered to the cooperation agreement on provision of WSS services by JSC “Apa Canal Cahul” (additional to 5 previously adhered LPAs);



## Intervention Area 3: Support to Regional Development Agencies

### Success Indicator 3.3

**7 pilot projects are fully implemented**

### **Achievements during April – June 2017**

#### **3. Investment Measures**

- Inauguration of WSS Cahul / Rosu projects (German financed investments completed);
- Contracts for WSS Cahul-Lebedenco technical design signed (SDC financed);
- Technical design & Bill of Quantity for WSS Leova-largara approved by GIZ Construction Department;
- EE Calarasi hospital construction tender repeated.



## Intervention Area 3: Support to Regional Development Agencies

### Success Indicator 3.3

**7 pilot projects are fully implemented**

### **Achievements during April – June 2017**

#### **4. Capacity Development of service providers**

- The Business Plan of JSC “Apa Canal Cahul” was developed and presented for approval to the stakeholders;

#### **5. Awareness and community mobilization**

- 3 Local Steering Committees and 9 Local Citizens Committees meetings were convened.



## Intervention Area 3: Support to Regional Development Agencies

### Success Indicator 3.3

**7 pilot projects are fully implemented**

**Next steps July – September 2017**

#### 1. Local Planning

- The EE program and action plan (Chapter on public buildings) for Orhei rayon is completed and approved by Rayon Council;

#### 2. Inter-municipal cooperation

- The preliminary agreement on Inter-municipal cooperation with 7 LPAs from Leova Rayon is planned to be signed at the next Local Steering Committee;
- The options for support of water service provider in the Prut cluster is to be considered with the involved stakeholders;



## Intervention Area 3: Support to Regional Development Agencies

### Success Indicator 3.3

**7 pilot projects are fully implemented**

**Next steps July – September 2017**

### 3. Investment Measures

- WSS Leova tender for construction works organised;
- WSS Cahul-Lebedenco technical design ongoing & accompanied;
- EE Calarasi hospital construction works contracted;
- EE Orhei hospital construction works ongoing;
- Procurement of WSS & SWM trucks completed.



## Intervention Area 3: Support to Regional Development Agencies

### Success Indicator 3.3

**7 pilot projects are fully implemented**

**Next steps July – September 2017**

#### 4. Capacity Development of service providers

- Business Plan for Cahul WSS service provider is approved by Board of Directors;
- The capacity development plan of the newly registered operator JSC “Apa Canal Cahul” is completed and presented to the stakeholders for approvals;

#### 5. Awareness and community mobilization

- 5 Local Steering Committee and 10 Local Council Committee meetings of the ongoing public service projects are organized.



## Intervention Area 3: Support to Regional Development Agencies

### Challenges (1)

- The GIZ Fund extension pending BMZ approval;
- Mobilization of GIZ HQ Construction Department experts;
- Procurement of WSS and SWM trucks – delivered vehicles do not correspond 100% with technical specification;
  - **Recommendation/decision:** Delivery of trucks will undergo external expertise;
- 8 EE EU financed projects require complementary non-EE measures;
  - **Recommendation/decision:** Approval of complementary measures non-EE measures by Monitoring Committee;



## Intervention Area 3: Support to Regional Development Agencies

### Challenges (2)

- Standards in applied in WSS (liters per day & per capita, 90 – 125);
  - **Recommendation/decision** : Approval of adequate WSS supply standard by responsible line ministry (MRDC to support communication);
- The board of directors for JSC “Apa Canal Cahul” is not yet established;
  - **Recommendation/decision** : MLPS to address the issues regarding the creation of board of directors for JSC “Apa Canal Cahul” to LPAs from Cahul;
- EE Orhei hospital project is in delay (dispute on fire resistance of materials).





## Intervention Area 4: Institutionalisation of Training Modules

### Success Indicator 4.1

### Support the Institutionalisation of Trainings

### Achievements during April – June 2017

#### (a) Institutionalisation of Training Modules

- **2 new modules piloted** by Technical University of Moldova TUM (Investment Attraction and Implementation of Investment Projects” and “HR Management“); 13 trainers certified;
- **Total of 222 participants** (143 female, 79 male) benefiting;
  - TUM: 102 participants from operators in 5 modules (customer relations, investment attraction/project implementation and HR management);
  - APA: 120 participants from LPAs in 4 modules (regional development, regional planning & programming, regional marketing, conflict of interest);
- **EE-Capacity assessment validated**; TUM mandated for module development.



## Intervention Area 4: Institutionalisation of Training Modules

### Success Indicator 4.1: Support the Institutionalisation of Trainings

### Achievements during April – June 2017

#### (b) Organisational Development of Training Institutions

- Kick-off for Gap Analysis for the introduction of a management system aligned to ISO 29990 for APA's Department of Professional Training conducted;



- Standard internal procedures (e.g. on selection of participants, evaluation of trainings) developed by TUM; web page of amac.md updated with a new training library;



## Intervention Area 4: Institutionalisation of Training Modules

### Success Indicator 4.1: Support the Institutionalisation of Trainings

#### Achievements during April – June 2017

##### (c) Exchange of Good Practices/Experiences

- Concept for an exchange measure to support **EE planning processes** ready for validation;
- Concept for peer-to-peer exchange in the field of **procurement and contract management** for infrastructure projects ready for validation.





## Intervention Area 4: Institutionalisation of Training Modules

### Success Indicator 4.1:

### Support the institutionalisation of Trainings

### Next steps July – September 2017

#### (a) Institutionalisation of Training Modules

- At least 3 training modules previously developed are re-implemented;

#### (b) Organisational Development of Training Institutions

- Gap-Analysis of the Academy of Public Administration existing Quality Management System vis-à-vis ISO 29990 completed;
- Corporate Design and visual identity for TUM's Institute of Continuous Education in the WSS-Sector approved by management;

#### (c) Exchange of Good Practices/Experiences

- Finalization and implementation of exchange measures in RD, EE and WSS.



## Intervention Area 4: Institutionalisation of Training Modules

### Challenges

- Insufficient capacity of relevant partner institutions in SWM sector:  
Recommendation to postpone milestone “Steering groups for training modules in SWM sector established”;
- PAR-Reform: Uncertainty about future shape of APA’s Department of Professional Training / EEA;
  - **Recommendation:** to work very close with APA and provide strategic support to react to the governmental reform
- Low interest and lack of strategic vision of the management of WSS operators related to the subject of human resources development;
  - **Recommendation:** to actively raise awareness among management of operators



## Overall Project management and implementation

- To approve the MLPS updated Project Operational Plan;
- The operation manual and implementation agreement to be revised and adjusted accordingly to the new reality;
- The new contracted expert pool organization.



**All presentations can be accessed at**  
**[www.serviciilocale.md](http://www.serviciilocale.md)**

**Draft MLPS Progress Report No 4:**

**<http://www.serviciilocale.md/doc.php?l=en&idc=69&id=1423&t=/Progress-Reports/Progress-report-No-4-MLPS-phase-2-April-June-2017>**



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Page 32